



DEVICE INTAKE FORM

Linux Installation Service · Print, complete, sign and include in the box

1. Return delivery details

Order number

Recipient name

Phone (for delivery)

Return delivery address (street, suburb, state, postcode)

Returned via Australia Post Tracked with Signature Required on delivery. Someone will need to be available to sign.

2. Device

Device type

☐ Laptop

☐ Desktop / tower

☐ Mini PC

Laptops and mini PCs: please include the power adapter. Desktops: no power cable is needed.

Make

Model

Serial number

Items included in the box

☐ Power adapter

☐ Laptop bag / case

☐ Other (list in notes below)

3. Condition as sent (please be honest – this protects you and us)

Known physical damage

☐ None

☐ Cracked / damaged screen

☐ Damaged case / hinges

☐ Missing keys / feet

☐ Liquid damage (past)

☐ Other (describe below)

Known faults

☐ None known

☐ Does not power on

☐ Battery holds little charge

☐ Intermittent crashes

☐ Wi-Fi / Bluetooth issues

☐ Other (describe below)

Notes: other items included, damage, faults or anything we should know

4. Declarations (tick each box)

☐ I own this device, or I am authorised by its owner to have this work carried out.

☐ I understand that ALL drives in this device will be completely erased, and I have backed up everything I want to keep. ArkPC does not perform data backup or recovery.

☐ All firmware (BIOS/UEFI) and supervisor passwords have been removed, and the device is not locked to or remotely managed by any organisation.

☐ The condition and faults described above are accurate to the best of my knowledge.

☐ I have read and accept the ArkPC Linux Installation Service Terms, including that the return delivery fee is non-refundable.

Signature

Name (print)

Date

Before sending: [] Data backed up [] BIOS passwords removed [] Packed securely (+ power adapter for laptops / mini PCs) [] Signed form in the box

Send to the address in your order confirmation and write your order number on the outside of the box.